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[www.oralra.nsw.gov.au/complaints.html](http://www.oralra.nsw.gov.au/complaints.html)  
28.5.11

**COMPLAINTS**

**OVERVIEW**

Any person may make a complaint about a land council or about the actions of land council employees or board members.

In many cases, complaints and disagreements can be resolved at the local level through informal or formal meetings, or with the assistance of New South Wales Aboriginal Land Council or the Office of the Registrar through mediation or dispute resolution processes.

Some matters may require further investigation and/or be referred to another body such as the Independent Commission Against Corruption (ICAC) or the Ombudsman.

If you have a complaint about a land council matter you can contact the Office of the Registrar. [Contact us](#).